



Important Information About Your Future Supply Orders

Dear Valued Member,

We hope this message finds you well. We're reaching out to inform you about an upcoming change that will affect your future supply orders.

Our records show that Humana is your primary insurance provider.

Unfortunately, we will no longer be able to service Humana health plans. Ongoing challenges with processing Humana orders, have prevented us from providing the high-quality service you deserve.

To provide the best services when processing your Humana insurance coverage, your diabetes supplies will be fulfilled by Advanced Diabetes Supply (ADS). As a sister company to US MED, ADS is committed to delivering a best-in-class experience while servicing all your diabetes supply needs. Rest assured that you are in good hands and there is no additional action required on your part.

Next Step

Your next order will be processed by Advanced Diabetes Supply. If required, ADS will collect updated medical documents and insurance approvals. They will contact you prior to shipping your next supply order. If you have any questions, please call ADS' Member Service Team at 1-866-976-9110. Their caring and knowledgeable staff are ready to meet all your diabetes supply needs Monday - Friday from 8:30 a.m. – 5:00 p.m. PT.

Sincerely,

Your US MED Member Service Team